



September 24, 2004

AccountSolutionsGroup,LLC

Mr. Michael Ginsberg
Kaulkin & Ginsberg
Suite 700
8120 Woodmont Avenue
Bethesda, MD 20814

Dear Mike:

Our agreement with I-OneSource is official. For me, this acquisition is undoubtedly the most significant transaction in terms of the professional and personal magnitude it encompasses. I have you and your team to thank for its ultimate success.

Just when we thought the deal was off the table, you came through with exceptional business insight, skilled facilitation and the emotional energy to see it come to fruition. As owner and founder of Account Solutions Group, I couldn't be more impressed with your professionalism and graciousness. I respect the depth of effort on your part.

Accolades are also in order for you and your firm. Expertly, you managed the first acquisition of a U.S.-based accounts receivable management firm by an Indian-based business process outsourcing provider. As an industry leader, we are proud to be your first venture into this realm.

Please convey my appreciation to Brian Greenberg as well.

I extend my genuine gratitude and congratulations.

Very truly yours,

ACCOUNT SOLUTIONS GROUP, LLC

Anthony J. Frisicaro
President



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